

ITAMOrg SAM Process Maturity Assessment

The ITAMOrg SAM Process Maturity Assessment takes a best-in-class SAM process approach and combines it with industry leading report generation techniques to provide the client with a defined and precise report as to where their company needs to focus if it wishes to mature organizational processes and overall SAM performance.

This 100-question assessment covers all process areas with an opportunity to enhance the core process assessment with further questions on Oracle, Microsoft, IBM, Digital Transformation, ISO 19770 etc. Information gathering is online and streamlined which enables information from across the organization, or even business partners, to be gathered as part of the assessment.

Radio-button responses focus the assessment-taker's mind on the most appropriate answer for a given question, offering a clear path as to which processes to prioritize for immediate creation or repair.

Features Include:

- Secure storage of responses – 256 bit encryption keeps responses safe
- Log in and Log out capabilities – Users can stagger the time they spend completing the assessment
- Radio Button responses to key process questions – This eliminates the need to decipher “coded” answers that might otherwise be offered through free-form responses
- Supporting text qualifying the importance of the question to SAM – So even the SAM novice can complete the survey
- Executive Summary – The report is structured so even a Non-IT VP could understand SAM
- Multi-language options; German, French, English, Spanish and Brazilian-Portuguese (check for further languages)

Benefits Include:

- Near-real time generation of the client's report – so no prolonged waiting to find out how well the client handles its software assets
- A superb value-add to the implementation of any SAM suite – The tool is not the solution, the solution is the solution. Clients struggle to implement SAM suites because they often don't understand the true value of SAM Processes
- Linking of SAM best-practice to IT Operations – being able to demonstrate the value of SAM processes to adjacent IT disciplines only serves to embed SAM
- Saving of time – The ability to email questions to key personnel to respond to answers sent by the SAM Manager. This leads to a speedier capture over interviewing people face to face

By taking the findings of this report, the client can be guided as to which SAM delivery model best suits their resources. Whether it be on-premise and self-resourced, right through to off-premise and out-sourced. Operating Level Agreements you might have placed at the feet of your IT department can be quickly turned into Service Level Agreements your SAM Service Provider can be bound-over by.

Advantages Include:

- The assessment is independent – it is not sponsored/skewed by a SAM tool vendor or a software vendor
- The delivery solution can scale: If you have need of more than one IT domain completing the assessment, your SAM partner can make this happen.
- An aggressive and compelling list of improvements is already underway to make sales even easier, including:
 - International Language support. Please check for available languages and pipeline for upcoming languages.
 - “Email a friend” – don’t know the answer to a question? Then email that question to someone in the company who does know the answer
 - License Management questions for the top five software vendors have been added:
 - SAP
 - VMWare
 - Oracle
 - IBM
 - Microsoft
 - SAM Partner feedback – if you feel the need to have insight provided by your SAM partner, the system allows for them to add information and/or observations
 - Speed – once your answers have been completed, the report is generated promptly

Try it out and get the feeling:

There’s a 20 question, fully functional, light assessment available that can be used for free. If you want to get an idea of how this online assessment works then feel free to sign up for the light assessment to learn about the platform.

Sign up via [this link>>>](#)